

## SITE PRIVACY POLICY

In compliance with Legislative Decree no. 196 of 2003 "Personal Data Protection Code" and subsequent amendments and "European Regulation 2016/679" (GDPR), we provide you with the following information:

### 1. Data Controller

The data controller is The data controller is Appartamenti Velez di Sandra Velez, Via Italo Simon, 29 - 56100 Pisa, Fiscal Code VLZSDR65R57Z604D, VAT no. 01251920490, Tel: 3282941638, Email: info@appartamenticisanello.it, in the person of the legal representative.

### 2. Data Protection Officer

The Company is not required to appoint a Data Protection Officer.

### 3. Purpose of processing

By accessing and consulting this site, and using the services provided through it, users' personal data may be acquired, which, in compliance with current legislation on the protection of personal data, will be processed solely to pursue the following purposes:

purposes strictly connected and instrumental to allow access and use of the site, its functions and the requested services;

to fulfill obligations possibly required by law and European legislation;

for internal operational and management needs of the Data Controller and inherent to the services offered through the site.

If the data collected were to be used for other purposes, users will be asked to express their consent for each possible further processing. Only if the user freely and clearly consents to each further processing can the data collected be used.

### 4. Provision of personal data

#### 1.

The provision of personal data is mandatory for the purposes referred to in art. 3, paragraph a, as the legal basis of the processing is the execution of the services requested by the user, or the use of the site and any additional services requested expressly made available through the site. Any refusal to allow the related processing may therefore prevent the execution of the requested services; it will still be possible to consult the Site without providing any personal data, even if some functions may not be available and some services not provided.

In particular, the consequences of any refusal to provide your personal data will always be explicitly stated and specifically connected to each service: for example, any refusal to the related processing may prevent you from consulting the Site and its features (in the case of cookies). Therefore, the user will be adequately informed in the manner provided for each specific case, but in any case he or she may consult the Website even by denying consent to the processing of personal data, where required; in this case, certain features or characteristics of the site may be disabled.

### 5. What data are processed?

Depending on the service provided, different types of personal data may be processed, as specified in this article.

#### 5.1 Browsing data

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This information is not collected to be associated with identified interested parties, but by its very nature could, through processing and association with data held by third parties, allow users to be identified. This category of data includes IP addresses or domain names of computers used by users who connect to the site, URI (Uniform Resource Identifier) addresses of requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the user's IT environment. This data is used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning and is deleted immediately after processing. The data could be used to ascertain responsibility in the event of hypothetical computer crimes against the site: except for this eventuality, at present the data on web contacts does not persist for more than six months.

#### 5.2 Data provided voluntarily by the user (communications)

The optional, explicit and voluntary sending of communications by email to the addresses indicated on this site, entails the subsequent acquisition of the data communicated by the user, including his/her email address, and consent to receive any messages in response to his/her requests. These services allow us to manage an archive of email contacts, telephone contacts or contacts of any other type, used to communicate with the user only in response to his/her requests and to complete the requested service.

Personal data is also collected for reservations by telephone to the indicated number. Any use of the owner's social tools to communicate with him/her, involves the acquisition of the personal data communicated.

The personal data thus provided are used for the sole purpose of satisfying or responding to the requests transmitted and are communicated to third parties only if this is necessary for this purpose.

#### NATURE OF THE DATA PROCESSED

We process/will process exclusively your personal data, and they will be used for the sole purpose of performing the service or performance requested. Limited to the information processed through this site, no personal data that can be classified as special or of a judicial nature will be processed.

#### 5.4 Cookies

This site uses Cookies.

What are they?

Cookies are information stored by the browser when a website is visited with any suitable device (such as a PC, tablet or smartphone). Each cookie contains various data (e.g., the name of the server from which it comes, a numerical identifier, etc.), can remain in the system for the duration of a session (until the browser is closed) or for long periods and can contain a unique identification code.

What are they for?

Cookies are used for different purposes depending on their type: some are strictly necessary for the correct functioning of a website (technical cookies), while others optimize its performance to offer a better user experience or allow statistics to be acquired on the use of the site.

To learn more, the User can consult the Cookie Policy below.

#### 6. Data processing methods

Personal data are processed lawfully and fairly and used only for the purposes indicated in art. 3. The processing will be carried out using tools suitable for guaranteeing the security and confidentiality of personal data and with automated tools to store, manage and transmit the data. Specific security measures are adopted to prevent data loss and contain the risks of illicit or incorrect use and unauthorized access and personal data will be stored for the times prescribed by law and, in any case, for the time strictly necessary to follow up on the activities for which they were collected and/or until the revocation of the consent given for the purposes referred to in art. 3.

#### 7. To whom can the collected data be communicated?

1.

The processing connected to the web services of this site takes place at the headquarters of the Data Controller and is handled only by technical personnel expressly authorized to process, internal and/or external to the same. In particular, where necessary only with prior consent, the data may be communicated to third parties whose collaboration the Data Controller may and/or must avail itself of for the performance of the services offered. The data acquired via the web, or in any case deriving from web services, may be communicated to the technological and instrumental partners that the Data Controller uses for the provision of the services requested by the users, always in compliance with the purposes indicated in art. 3. To this end, the subjects who will have access to the personal data will be specifically

authorized to process by the Data Controller and, if necessary, appointed as Data Processors, pursuant to Articles 28 and 29 of the GDPR and the Privacy Code.

#### 8. How long are the data stored?

The data is stored until the requested service is completed.

#### 9. Where are the data processed?

The data will be processed only within the European Union and the UK.

#### 10. What are the rights of the interested parties?

— It is possible to exercise at any time the rights provided for by Articles 15 and following of EU Regulation 679/2016 and the Privacy Code and subsequent amendments:

receive confirmation of the existence of your personal data, know the purposes of the processing or their scope of circulation and access their content;

ask to update, modify and/or correct your personal data;

request the cancellation, transformation into anonymous form, blocking of data processed in violation of the law or the limitation of the processing of your personal data;

object to the processing for legitimate reasons, including any profiling (if applicable);

object to the processing of data for the purpose of sending advertising or direct sales material or for carrying out market research or commercial communication;

revoke consent, where given, without prejudice to the lawfulness of the processing based on the consent given before the revocation (if applicable).

The exercise of the aforementioned rights may be exercised by written communication or communication to be sent to the e-mail address [info@appartamenticisanello.it](mailto:info@appartamenticisanello.it).

. You also have the right to:

lodge a complaint or report to the Personal Data Protection Authority;

lodge an effective judicial remedy against the supervisory authority;

lodge an effective judicial remedy against the data controller or data processor;

to give a mandate to a body, organization or non-profit association to exercise its rights;

to request compensation for damages resulting from the violation of the law.

#### Limitation of liability

The information is provided only for this site and not for other websites that may be consulted by the user via links. The site may contain links to other websites that do not belong to or are not under the direct supervision of the owner of this site and who, therefore, is not responsible for any illegal conduct or in any case non-compliant with current legislation, including in relation to the protection of personal data, adopted on said websites. Therefore, please remember to pay attention when you leave the site and to carefully read the Privacy Policy of the destination sites before entering any personal data.

The information may be subject to periodic updates without notice. Any changes to the information will take effect immediately from its publication on the site.

#### Updates

Specific summary information will be progressively reported or displayed on the site pages set up for particular services, in case of activation.

This Privacy Policy is updated as of March 14, 2025.

2.

The data collected for the purposes set out above may also be disclosed to persons authorized for this purpose by provisions of law and European legislation.

3.

A list of persons to whom the Data Controller communicates the personal data collected for the aforementioned purposes may be requested at the contact details indicated and is available at the operational headquarters.